Full Stakeholder OCP Training Webinar Question & Answer

April 23 2014 (Early Session)

Q: What should I do, if there is no internet connection?

A: If you have no access to the Internet, you will have the possibility to allow another party to upload your data for you. This can either be your FSC certified customer or another party that you find fit to do the job (e.g. group manager, data entry firm or consultant). Please email me (j.zhang@fsc.org) and we can work together on possible solutions.

Q: Shouldn't it been voluntary to join the OCP?

A: It is not decided yet how the OCP will be introduced and FSC is looking at different ways including voluntary mean. We encourage all certificate holders to test the OCP Demo and provide feedback.

Q: What if the supplier isn't registered to OCP, how will the claims be handled then? We have multiple suppliers but not sure if all of them will be joining the OCP if it's voluntary. If your supplier isn't registered in OCP you can't get claim from them and need to find another supplier.

A: You can start using the OCP (register your OCP account, connect to your suppliers and even start entering claims) as soon as you'd like. Once your suppliers start using the OCP, they will see your connection requests and the FSC purchases you entered from them. However it is true that more efforts may be needed by certificate holders who decide to go OCP to convince their suppliers to use it too, if the OCP goes for voluntary use.

Again it is not decided yet how the OCP will be introduced and FSC is looking at different ways. We encourage all certificate holders to test the OCP Demo and provide feedback on how would you like the OCP to be introduced. Comments can be sent to support@ocphelp.zendesk.com.

Q: Will this mean that we don't need to make a volume accounting, when it's in the system in OCP?

A: Yes for FSC transactions, you can use the volume summaries generated by the OCP. For non-FSC transactions you will still need to make your own volume summary.