



Full Stakeholder OCP Training Webinar Question & Answer July 30 2014 (Late Session)

Q: What happens if supplier approves supply, but without checking it for correctness (and it did not have correct amounts)? What happens then? Who finds out about the error? Only the CB?

A: Ultimately, the CH entering the claim is responsible for the claim entered. However, if an error is found, either trading party can edit and fix the incorrect claim. The other trading party will be notified through the OCP about the edited claim.

Q: We have many potential tree species used in our paper products. How should this be entered in OCP?

A: The OCP will have a feature which will allow CHs to group commonly used species together into a "Mixed Hardwood 1" group, or whatever the CH chooses to call it. Then, once populated, the CH can choose that species group for future entries and only need to choose that group name containing those possible species.

Q: Can certification bodies enter the platform to verify their customers?

A: CHs will control access to the data in the OCP so will need to give their CB permission and access to the claims in their account.

Q: Certification bodies do compare delivery and sales documents.

A: Yes, CBs do compare delivery notes and sales documents, but there is no requirement to compare the suppliers records with their clients records. There will be a requirement for this in the new COC standard, and the OCP is a tool designed to fulfill this criteria.

Q: Can data be corrected in the ocp later than two weeks after receiving materials?

A: Yes, either trading party can edit the claim inside the OCP at any time. The other trading party will be notified of any edited claims.

Q: Who has to correct wrongly issued FSC claims (categories) after being deducted, both???

A: Either trading party can edit the claim inside the OCP. The other trading party will be notified of any edited claims. Therefore only one trading party needs to edit the claim.

Q: Can one also enter the % with FSC Mix?

A: Yes. This was then shown in the webinar.

Q: Does the % claim accepts % lower than 70?

A: Yes. This was then shown in the webinar.

Q: Can a certification body access list with all suppliers from one CH

A: Yes, however CHs will control access to the data in the OCP so will need to give their CB permission and access to the suppliers in their account

Q: Does ASI accepts volume summary generated by OCP if there is no statement about quantities still in stock

A: There is currently no field for entering FSC items in stock. We will add this to a list of potential new fields to be added to the OCP so in-stock material can be entered into OCP accounts. Please test this to give us more feedback.