Full Stakeholder OCP Training Webinar Question & Answer
June 25 2014 (Late Session)

Q: In the future, will the OCP have the possibility to have conversion factor?
A: Currently, conversion factor is only added in the volume summary reports. However, we can add a conversion factor field into the OCP if users suggest that it's added. We'll add this to our list of possible future features/functions.

Q: When will be the IT system integration be available? Is there cost associated to that?
A: We will add you to the API list. We are piloting the API with a few Certificate Holders at this time, and plan to publish information on the API, along with holding API webinars soon. The is no fee to use the API, but there is the cost of setting up the API.

Q: It will be possible to issue a summary volumes if product type is optional?
A: Yes, but the volume summary report will not include the "product type" field, which may dillute the information.

Q: Is the OCP advice or mandatory?
A: Currently the OCP is in a testing period. Certificate Holders can soon choose to start using the Live version, but it is not mandatory.

Q: If we check this box it will be supplier job to enter invoice data on OCP?
A: Checking this box allows your supplier to enter their sales into the OCP to you. You still need to have an agreement with them to enter their sales into the OCP (checking the box itself does not require your supplier to enter FSC sales claims to you).

Q: Who approves claims when the supplier enters their FSC sales?
A: The other trading party approves the claim. So, if the customer enters their FSC purchases, their suppliers reviews/approves those claims. If the supplier enters their FSC sales, then the customer review/approves those claims.

Q: How to procede if our customer not have FSC certification?
A: There will be a non-certificate holder customer" bucket account, where you can enter FSC sales. Or, your customer may choose to have a subscription to the OCP. If this is the case, they will have an OCP code, so they can connect to you in the OCP. Then you can enter sales claims directly to them.

Q: Can you show how to connect to a customer that don't have certification?
A: This is a feature that will be added to the OCP soon. It will be a "non-certificate holder customer" bucket account.

Q: In the volume summary, does the invoice # show up?
A: The volume summary does not include invoice number. If this is useful to your business, please tell us and we can add it to our list of possible new features/functions.

Q: If our customers are retailers, would they be using this system as well?
A: Retailers are not required to use the OCP, but they may wish to subscribe to the OCP. Subscribing them to the OCP will give them the ability to see a list of FSC certified purchases that their suppliers entered to their OCP account.

Q: Is there a cost to use OCP for non-certified?
A: It is anticipated that there will be a subscription fee for Non-certificate holders, but this is not determined yet. There is no fee for FSC certificate holders.

Q: Will we have to enter FSC CW claims
A: A product sold as "FSC CW" needs to be entered into the OCP. A non-certified product which is part of the CHs Controlled Wood Risk Assessment does not need to be entered into the OCP.

Q: My supplier sells the paper in kg and here we convert to sell in square meters. The information that the quantity that we buy must be put in kg or sqm?
A: The units on the invoice should be entered into the OCP. If you have a conversion factor, you will need to explain that conversion factor to your auditor, like you currently do. You can choose to use the OCP Volume Summary, which has a conversion factor option built into it.

Q: Could you please send this presentation for me?
A: Yes, the presentation will be shared with all participants.

Q: Will the OCP substitute all the part 5 of the 40-004? eg volume control, conversion factor and volume summary?
A: We anticipate that the OCP will meet many of the informational requirements in the COC standard. We will have a guidance document listing the criteria met by using the OCP after the draft COC standard is released.

Q: What is API
A:The API is a bridge between your computer system and the OCP, which allows the two to send data back and forth. Go here for more information.