



## Full Stakeholder OCP Training Webinar Question & Answer

### May 7th 2014 (Early Session)

Q: What about volume differences in purchase and sales, p.e. buying logs measured under bark and selling them over bark ?

A: If a certificate holder (e.g. a trader) buys logs under bark and sells them over bark, the purchase and sales volume will be slightly different, however as long as the gap is reasonable e.g. the cert. holder can explain or provide a proper conversion factor, it is of no problem.

In another case, if a supplier sells logs over bark but record the under bark volume (which is very rare), the supplier and customer need to agree on which volume to be entered on the OCP.

Q: Any deadline we need to enter for a claim base on claim date?

A: Claims can be entered in real time, weekly or monthly. After receiving the invoice from your supplier, you have a maximum of six weeks to enter data in the OCP. This will be specified if the OCP is integrated into the COC standard (as anticipated).

Please note that the OCP will not block trade, so you can resell your FSC certified product before your supplier approves the FSC claim you entered.

Q: Is it possible by first option – manual use – to upload the total quantity delivered during a month (or week) – is it possible to avoid entering 100 nr os invoices if there is same product type, same claim from one supplier?



A: Yes you can consolidate invoice when you enter claims on the website, with consent of your supplier.

For example, if you purchase 10 FSC 100% Oak chairs every week from your supplier in March, instead of recording 4 separate claims you could submit a single claim for 40 chairs at the end of the month and mark the transaction identifier as “chairs received in Mar”. Then both of you and your supplier understand this single entry refers to the four invoices in March.

Please find the consolidation guide here:

<https://ocphelp.zendesk.com/hc/en-gb/articles/201838473-How-to-consolidate-claims->